



ARE YOU CONCERNED ABOUT THE CURRENT CREDIT CRUNCH? DO YOU KNOW WHO TO TURN TO FOR HELP AND ADVICE?

We are aware that we are in the midst of some challenging times and the Borough Council, in partnership with Charnwood Together, are looking at how the credit crunch is affecting individuals, local communities and businesses of Charnwood now and in the future.

The list below highlights key local and national agencies who can offer you advice and guidance on how to deal with issues like being made redundant or having problems paying your rent.

If you would like to talk to your local Councillor please follow this link to find their details

<http://www.charnwood.gov.uk/pages/councillors>

The government have produced some helpful guidance for volunteers and businesses and this can be found

www.cabinetoffice.gov.uk/

If you are having problems please contact the relevant organisations as soon as possible, they are there to help.

Issue	Organisation	Phone	Email	Website
Advice for Older People	Age Concern	0116 299 2233	enquiries@ageconcernleics.com	www.ageconcern.org.uk
Advice for Young People	Connexions	01509 214002 01664 569 966	loughborough@connexions-leics.org melton@connexions-leics.org	www.connexions-leics.org
Business Rates	Charnwood Borough Council	01509 634831	business.info@charnwood.gov.uk	www.charnwoodbusiness.com/businessrates
Business Support	Business Link Leicestershire	0845 0586644	Via the website	www.businesslink.gov.uk/eastmidlands/
Council Tax	Charnwood Borough Council	01509 634807	Council.tax@charnwood.gov.uk	www.charnwood.gov.uk
Crime	Leicestershire Police	0116 222222	Via the website	www.leics.police.pnn.uk
Debt Advice	Consumer Credit Counselling Service	0800 1381111	Via the website	www.cccs.co.uk
	Citizens Advice Bureau	01509 267376	Charnwoodcab.org.uk	www.charnwoodcab.org.uk
	Clockwise Credit Union	0116 2471740	enquiries@clockwise-cu.co.uk	www.clockwise-cu.co.uk

Issue	Organisation	Phone	Email	Website
	Debt Line	0800 4085316	Via the website	www.debt-line.org.uk
	Financial Services Authority (FSA)	0845 6061234	Via the website	www.moneyadeclear.fsa.gov.uk
	Insolvency Service	0845 6029848	Via the website	www.insolvency.gov.uk
	Leicestershire County Debt line	0844 2480040	0844 2480040	www.leics.gov.uk
	Loan Shark	0116 2179550	tradingstandards@leics.gov.uk	www.leics.gov.uk
	National Debtline	0808 808 000	Via the website	www.nationaldebtline.co.uk
	Voluntary Action Charnwood	01509 631750		www.voluntaryactioncharnwood.org.uk
	Payplan	0800 917 823		www.payplan.com
Energy Bills	Better Priced Energy	0116 299 5146	Via the website	www.better-priced-energy.org.uk
	Leicestershire Social Services	0116 305 7404 0116 305 6631	adultsocialcare@leics.gov.uk childrensocialcare@leics.gov.uk	www.leics.gov.uk/index/social_services.htm
Health worries	Please contact your local GP or NHS Direct	0845 4647	Via the website	www.nhsdirect.nhs.uk
Heating worries	Warm Front Hardship Grant	0800 3162805 (freephone)	Via the website	www.warmfront.co.uk/
Housing - Advice - Applying for a Council House Homelessness	Charnwood Borough Council	01509 634567	housing@charnwood.gov.uk	www.charnwood.gov.uk
Homelessness	Shelter The Bridge Housing Services	0808 800 444 01509 260500	Via the website	www.shelter.org.uk/adviceonline www.bridgehousingservices.com
Housing Benefit	Charnwood Borough Council	01509 634844	benefits@charnwood.gov.uk	www.charnwood.gov.uk
Job loss	JobCentre Plus	0800 0556688	Via the website	www.jobcenterplus.gov.uk
Legal Advice	Community Legal Advice	0845 3454345	Via the website	www.clsdirect.gov.uk
Rent Arrears/ Housing Advice	Charnwood Borough Council	01509 634567	housing@charnwood.gov.uk	www.charnwood.gov.uk
	East Midlands	01530 839091	Via the website	www.emha.org

Issue	Organisation	Phone	Email	Website
	Housing Association			
	De Montfort Housing Society	0116 220555	Via the website	www.waterloo.org.uk
	Derwent Living	01332 346477	info@derwentliving.com	www.derwentliving.com
	LHA-ASRA	0116 2576700	enquiries@lha-asra.org.uk	www.lha-asra.org.uk
	Housing 21	0870 1924000	Lettings@housing21.co.uk	www.housing21.co.uk
	Sanctuary Housing	0116 2536646	enquiries@asra-midlands.org.uk	www.sanctuary-housing.co.uk
Training/Skills	Loughborough College Advice & Guidance	01509 215831 0845 166 2950	Via the website	www.loucoll.ac.uk/